

# Target Market Determination

## Home loans

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| <b>Product</b>       | Boost Package Variable Investment interest only special offer <80% LVR                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Issuer</b>        | Community First Credit Union Limited ABN 80087649938 AFSL/Australian credit licence 231204                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>Date of TMD</b>   | 18 August 2026                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Target Market</b> | <p><b><i>Description of target market</i></b></p> <p>Retail clients who:</p> <ul style="list-style-type: none"> <li>• are investors</li> <li>• are seeking a loan to: <ul style="list-style-type: none"> <li>○ purchase or renovate an investment property (not construction);</li> <li>○ refinance an existing investment home loan; or</li> <li>○ top up an existing investment loan for any worthwhile purpose</li> </ul> </li> <li>• are aged 18 years or more and meet the credit assessment criteria for the product</li> <li>• are willing and able to offer a first registered mortgage over real property (or other acceptable security) as security for the loan</li> <li>• have more than 20% equity in their home</li> <li>• have an LVR equal to or less than 80%</li> <li>• need the flexibility to make additional repayments</li> <li>• need the facility to redraw advance repayments</li> <li>• require an interest only period</li> <li>• are seeking access to discounted home loan rates even if that means higher ongoing fees</li> <li>• are able to submit an application by 2 October 2026 and settle by 31 December 2026.</li> </ul> <p>For interest only:</p> <ul style="list-style-type: none"> <li>• are investors and are seeking an interest only option for an approved purpose and are prepared to make monthly repayments</li> <li>• need an interest only period for tax planning reasons/whilst selling other property to enable repayment of the loan/change in circumstances where lower repayments are preferred for a period</li> </ul> |

### ***Description of product, including key attributes***

This is a Boost Package Variable Investment interest only home loan secured over real property. The key attributes are:

- loan amounts from \$50,000 for new loans or minimum \$50,000 of new lending for internal top ups
- loan terms of up to 30 years
- variable interest rate
- repayment frequency can be weekly/fortnightly/monthly
- the ability to make additional repayments
- a redraw facility to redraw advance repayments
- optional 100% transactional offset account
- must provide a registered first mortgage over real property or other acceptable security
- the option of transaction fee free banking and discounts on other products and services
- application, valuation and legal fee waived for one application with one security
- other fees and charges may apply. Refer to the current fees and charges schedule

For interest only:

- interest only repayments for the interest only term reverting to Boost Package Investment variable principal and interest home loan

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**Distribution  
Conditions**

***Distribution conditions***

This product is distributed by the issuer through the following channels:

- Stores
- Mobile lenders
- Call centre
- Online
- Third party introducer
- Brokers

Distribution conditions for this product include:

- ensuring that clients meet the eligibility conditions for the product
- ensuring that distribution through branches, mobile lenders and call centres is by appropriately authorised and trained staff
- ensuring online applications are reviewed by staff to confirm the product is not unsuitable
- ensuring mortgage brokers who distribute this product are accredited and trained

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**Review  
Triggers**

The review triggers that would reasonably suggest that the TMD is no longer appropriate are:

- A significant dealing of the product to consumers outside the target market occurs;
- A significant number of complaints is received from customers in relation to their purchase or use of the product that reasonably suggests that the TMD is no longer appropriate;
- A material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate;
- Material changes to fees or rates of interest
- 10% or more of borrowers with a Boost Package Home Loan are in arrears

The *Product Governance Framework* includes regular consideration of whether there has been a review trigger following each distribution information report. That consideration is by reference to paragraphs 154 to 156 of RG 274.

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|--------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
| <b>Review Periods</b>                                  | <b>First review date:</b> 18 August 2026<br><b>Periodic reviews:</b> Annually in November                                                                                 |                                                                                                                                         |                                                                                      |
| <b>Distribution Information Reporting Requirements</b> | The following information must be provided to Community First Credit Union by distributors who engage in retail product distribution conduct in relation to this product: |                                                                                                                                         |                                                                                      |
|                                                        | <b>Type of information</b>                                                                                                                                                | <b>Description</b>                                                                                                                      | <b>Reporting period</b>                                                              |
|                                                        | Complaints                                                                                                                                                                | Number of complaints                                                                                                                    | As soon as practicable, and in any case within 10 business days after becoming aware |
|                                                        | Significant dealing(s)                                                                                                                                                    | Date or date range of the significant dealing(s) and description of the significant dealing (eg, why it is not consistent with the TMD) |                                                                                      |
|                                                        | Sales <b>outside</b> the target market                                                                                                                                    | Number of sales<br>\$ value of sales                                                                                                    |                                                                                      |
|                                                        | Sales <b>inside</b> the target market                                                                                                                                     | Number of sales<br>\$ value of sales                                                                                                    | Every 3 months                                                                       |